

defi BPO

BACK-UP SERVICING

Get Covered with
defi BACK-UP SERVICING



defiSOLUTIONS.com | info@defiSOLUTIONS.com | 1-800-926-6750



Your investors and your institution need protection against the possibility of servicer insolvency or a servicer not performing up to standards. Even if your servicing operations are running smoothly, a back-up servicer may be a part of your investor requirements. You need a back-up servicer in place that can step in and assume your operations should the situation call for it.

defi SOLUTIONS has the ability to respond swiftly and scale efficiently and effectively to the size of your portfolio. defi partners with you to provide the skills, know-how, and, most importantly, an attention to detail that ensures your response to trigger events and compliance with investor and regulatory requirements.

Feel confident in your back-up servicing plan with defi BACK-UP SERVICING

ASSET EXPERIENCE

Your portfolio is in safe hands and with a servicer that has the market and asset experience you need. With over 30 years of experience, defi has seen it all and can handle highly-specialized servicing situations.

SCALABILITY

Leveraging the defi SERVICING loan management and servicing platform, defi provides you a right-sized solution for your business. defi maintains a continuous pipeline of skilled servicing professionals and scales to any size in a careful, calculated, and timely manner.

With real-time data and automation, your portfolio is serviced on a market-proven platform that is in use by many leading lenders today.

RISK MANAGEMENT

Put your investors at ease with defi BACK-UP SERVICING. defi BACK-UP SERVICING provides reassurance you're in good hands if and when your primary servicer falters.

RESPONSE TIME

You, your borrowers, and investors need the experience and expertise of back-up servicers able to deliver in your required time frame. defi respects and helps you meet your response times.

COMPLIANCE

The last thing you need to worry about is whether your back-up servicer is compliant. With over 30 years of experience in the industry, defi SOLUTIONS is more than capable of helping keep you compliant and in step with federal, state, and provincial regulatory requirements.

Get a provider with the experience to protect you.

Experienced Back-Up Servicing for Start-Ups

Trust the professionals at defi to be standing ready to respond should a trigger event occur. Whether you're a leading financial institution or a start-up just starting out. Regardless of size and scope of your service portfolio. Put your team, customers, and investors at ease.

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